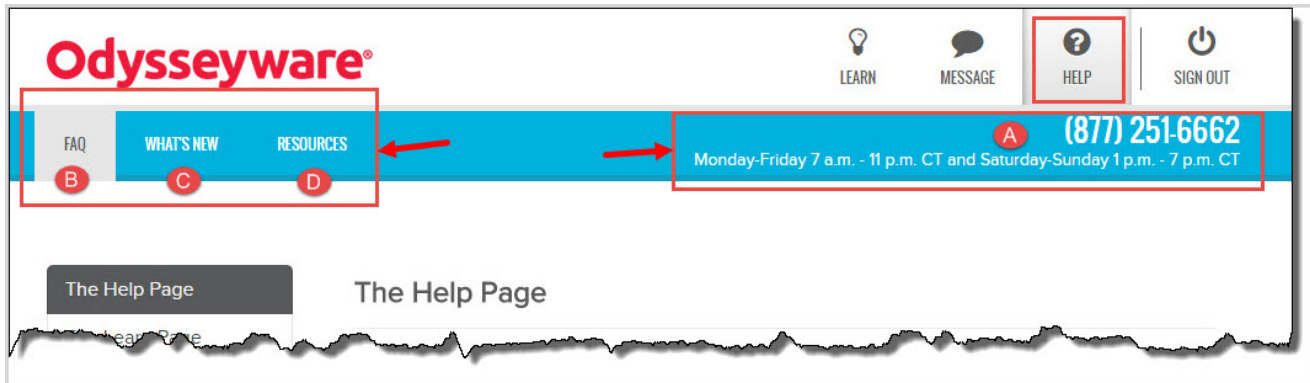


## Access Other Resources And Get Help

Other resources and Help are available to you.

- On the top toolbar, click the **Help** button.



- You see the Odysseyware Technical Support phone number and availability details (item A above).
- By default, the **FAQ** tab (item B above) is active. The **FAQ** page displays helpful information about how to use Odysseyware, contains answers to some of your questions, and displays details about the version of the Odysseyware application (App Info) you are using.
- To see a list of new features and improvements, click the **What's New** tab (item C above). The **What's New** page updates when new features are released.
- To access additional resources, click the **Resources** tab (item D above). The **Resources** page contains links to documents that help to explain Odysseyware accessibility options, provide guidance about the skills needed to successfully use online learning, and provide access to academic support resources to help with lessons.

The screenshot shows the Odysseyware website interface. At the top left is the Odysseyware logo. To the right are icons for LEARN (lightbulb), MESSAGE (speech bubble), HELP (question mark), and SIGN OUT (power button). Below these is a blue navigation bar with tabs for FAQ, WHAT'S NEW, and RESOURCES. The RESOURCES tab is highlighted with a red box, and a red arrow points from the HELP icon to it. To the right of the navigation bar is the phone number (877) 251-6662 and the operating hours: Monday-Friday 7 a.m. - 11 p.m. CT and Saturday-Sunday 1 p.m. - 7 p.m. CT. The main content area is divided into three sections: Accessibility Information, Student Technical Skills, and Academic Support Resources. Each section has a heading, a question, and a paragraph of text with a 'Click here' link circled in green.

**Odysseyware®**

LEARN MESSAGE **HELP** SIGN OUT

FAQ WHAT'S NEW **RESOURCES** (877) 251-6662  
Monday-Friday 7 a.m. - 11 p.m. CT and Saturday-Sunday 1 p.m. - 7 p.m. CT

### Accessibility Information

Where can I find information about the learning management system's accessibility features and policies?

The learning management system has a variety of features that help you access course information. [Click here](#) to learn more about our accessibility features and policies.

### Student Technical Skills

What will I need to know before I start a course in the learning management system?

The learning management system is easy to use and navigate, but students should have basic computer skills before starting a course. [Click here](#) to learn more about the skills required to be able to successfully navigate through the courses.

### Academic Support Resources

Where can I find resources to help me with things like writing a paper?

The learning management system provides links and supports within our courses to help you with assignments, but you can also [click here](#) for a list of quick links that will provide basic guidance for tasks such as formatting and citations in reports.

- To access a copy of the *Student User Guide* or the *Student Quick Start Guide*:
  - Go directly to the Odysseyware Training Resources **Knowledgebase** page at: <https://www.odysseyware.com/training-resources>. The **Knowledgebase** page has a Search feature where you type a keyword to access resources containing that keyword. Or, use the top navigation bar tabs to access user guides, videos, and other helpful resources related to the selected tab.

The screenshot shows the Odysseyware Knowledgebase search interface. At the top left is the Odysseyware logo, and at the top center is the 'KNOWLEDGEBASE' title. A dark navigation bar contains the following tabs: SEARCH, HOME, ASSIGNMENT ALERTS, SCHOOL SETTINGS, TEACHER/ADMIN, STUDENTS, PARENTS, GRADEBOOK, COURSE ENROLLMENTS, COURSES, REPORTS, and MESSAGES. The main content area features a large search input field with the placeholder text 'I'm searching for...'. Two callout boxes with red borders and arrows point to the interface: one points to the navigation bar with the text 'Click a navbar tab to access related resources', and the other points to the search input field with the text 'Type a keyword here'. Below the search field, there are three columns of content: 'TRENDING KEYWORDS' with buttons for 'Admin Quick Start Guide', 'Student Quick Start Guide', 'Student User Guide', 'Teacher User Guide', 'Teacher Quick Start Guide', 'Basic Teacher Training', 'Teacher/Admin Site Navigation', 'Student and Enrollment Settings', and 'Custom Course Creation'; 'HELPFUL LINKS' with a list of links including 'Supply Lists', 'NCAA Eligibility & Non-traditional Courses', 'Core Course Guide', 'Core Course Catalog', 'Common Core & State Standards', 'Career & Technical Education Course Guide', and 'Career & Technical Education Course Catalog'; and 'COMPLIMENTARY WEBINARS' with a list of links including 'Course Prescriptive Mode', 'Course Customization', 'Basic Teacher Training', and 'Basic Admin Training'.